

After-sales Information Form

Buyer's Name		Telephone Number	
		Email Address	
Purchase Channel		Date of Purchase	
Date of Fault occurrence		Seller's Information	
Description of the Fault			
Duration of Use	☐ within half a year	☐ half a year to one year	☐ more than one year
Frequency of Use	About _____ time/times every ____ day/days, and _____ hrs per time		
Must Be Provided	1) Photo of Name Plate on the Product 2) Videos that fully show the fault phenomenon		
Other Notes			